

Cancellation/Refund Policy

Events

- Substitutions of attendee may be made at any time.
- Attendees must cancel more than 10 business days prior to the course date to receive a full refund.
- Cancellation requests received 4 to 10 business days prior to the course date will result in a credit toward attendance at a future scheduled seminar taking place within 12 months of the original seminar. Rescheduling is allowed on a one time basis only, with no further rescheduling permitted. If you do not attend a seminar within 12 months from the original seminar, the entire event fee will be forfeited.
 - If a Home Study system corresponding to the event in question exists and the cancellation has been made with 4-10 business days as above, the attendee may choose to receive the home study in place of a future attendance of the event
- Cancellations made 3 or less business days prior to the course date, or failure to appear for the seminar, will result in forfeiture of the course fee.
- REIN™ Canada reserves the right to cancel or reschedule seminars at any time. If REIN™ Canada cancels or reschedules the seminar due to weather or unforeseen circumstances beyond the control of REIN™ Canada, you are entitled to a full refund, but REIN™ Canada is not responsible for travel arrangements, travel fees, or any expenses incurred by you as a result of such cancellation. If REIN™ Canada cancels a seminar in which you are enrolled, you will be contacted at the email address you provided when registering, so please be sure to provide a valid email address.

Latest version of event cancellation/refund policy:

- Refunds will only be issued for cancellations made more than 10 business days prior to the event
- In the case of cancellations made between 6 and 10 business days prior to the event, a credit towards a REIN™ product or future REIN™ event will be offered.
 - Any future REIN™ event within the next 12 months can be selected, although rescheduling is allowed on a one-time basis only, with no further rescheduling permitted

- If the selected product(s) or re-scheduled event(s) is offered at a lower price than the original event, no refund of the difference in price will be given, and the alternate selection(s) must be ordered and paid for in a single transaction
- The credit expires after 12 months from the original event date if no alternate event or product is selected.
- No refunds or credits will be issued for cancellations made 5 or fewer business days prior to the event, nor for “no-shows” at the event itself
- Attendee substitutions are permitted up until 2 business days prior to the event, and must be registered with the REIN™ office
- REIN™ reserves the right to cancel or reschedule events at any time. If REIN™ cancels or reschedules the event, a refund in the amount of the full event price will be offered. However, REIN™ will not be responsible for any other expenses incurred by attendees as a result of such a cancellation or postponement. If REIN™ cancels or re-schedules an event, attendees will be notified via the email address provided at registration.